

SOCIAL DISTANCING AND SANITATION PROTOCOL

Business Name: Soapmaking Studio <http://www.soapmakingstudio.com/>

Facility Address: 7301 Mount Vernon St, Lemon Grove, CA 91945

Businesses must implement all mandatory measures listed in A, B, and F below. Businesses shall select applicable measures listed in C, D, and E below and be prepared to explain why any measure that is not implemented is inapplicable to the business.

A. Signage (Mandatory):

- Signage at each public entrance of the facility to inform all employees and customers that they should: avoid entering the facility if they have a cough or fever; maintain a minimum six-foot distance from one another; and not shake hands or engage in any unnecessary physical contact.
- Signage posting a copy of the Social Distancing Protocol at each public entrance to the facility.

B. Measures To Protect Employee Health (Mandatory):

- Everyone who can carry out their work duties from home has been directed to do so.
- All employees have been told not to come to work if sick.
- All desks or individual work stations are separated by at least six feet.
- Break rooms, bathrooms, and other common areas are being disinfected frequently, on the following schedule:

Breakrooms:

Also known as the "dining room" or "classroom" is cleaned and sanitized each morning and evening. High-contact points (e.g. doorknobs, light switches, handles, and electronic check-out devices) are cleaned and sanitized after each customer.

Bathrooms:

The customer bathroom is cleaned and sanitized each morning and after each customer.

Other: _____ : _____

- Disinfectant and related supplies are available to all employees at the following location(s):

We offer unlimited access to hand sanitizer (available on all tables), Kleenex® anti-viral tissues (available on all tables), Clorox® disinfecting wipes (available on the kitchen counter), isopropyl alcohol (available in the workroom), sinks and soap for washing hands (available in the kitchen and bathroom), and face masks (available in the workroom).

- Hand sanitizer effective against COVID-19 is available to all employees at the following location(s):

We offer unlimited access to hand sanitizer, which is available in the following locations:

1. Entry table.
2. Kitchen table.
3. Kitchen counter.
4. Bathroom counter.

SOCIAL DISTANCING AND SANITATION PROTOCOL

B. Measures To Protect Employee Health (Mandatory) Continued:

- Soap and water are available to all employees at the following location(s):

Soap and water are available at the kitchen and bathroom sinks.

- Copies of the Protocol have been distributed to all employees.

C. Measures To Prevent Crowds From Gathering (Check all that apply to the facility):

- Limit the number of customers in the store at any one time to 2, which allows for customers and employees to easily maintain at least six-foot distance from one another at all practicable times.
- Ensure an employee is at the door to monitor that the maximum number of customers in the facility set forth above is not exceeded.
- Placing per-person limits on goods that are selling out quickly to reduce crowds and lines.
- Optional – Describe other measures:

The Soapmaking Studio offers free pre-paid carry out service for those who wish to remain in their vehicles. Simply choose "Store Pickup" during online checkout from SoapmakingStudio.com or call (619) 668-1435 during business hours to place and pay for your order.

D. Measures To Keep People At Least Six Feet Apart (Check all that apply to the facility):

- Placing signs outside the store reminding people to be at least six feet apart, including when in line.
- Placing tape or other markings at least six feet apart in customer line areas inside the store and on sidewalks at public entrances with signs directing customers to use the markings to maintain distance.
- Separate order areas from delivery areas to prevent customers from gathering.
- All employees have been instructed to maintain at least six feet distance from customers and from each other, except employees may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary.
- Optional – Describe other measures:

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SOCIAL DISTANCING AND SANITATION PROTOCOL

E. Measures To Prevent Unnecessary Contact (Check all that apply to the facility):

- Preventing people from self-serving any items that are food-related.
 - Lids for cups and food-bar type items are provided by staff; not to customers to grab.
 - Bulk-item food bins are not available for customer self-service use.
- Not permitting customers to bring their own bags, mugs, or other reusable items from home.
- Providing for contactless payment systems or, if not feasible, sanitizing payment systems regularly. Describe below:

The register and credit card portal are sanitized after each customer. Signature requirements are temporarily disabled, so a customer paying with a credit card does not sign. Temporarily, all receipts for credit card purchases are sent via email only.

- Optional – Describe other measures (e.g., providing senior-only hours):

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F. Measures To Increase Sanitization (Mandatory):

- Disinfecting wipes that are effective against COVID-19 are available near shopping carts and shipping baskets.
- Employee(s) assigned to disinfect carts and baskets regularly.
- Hand sanitizer, soap, and water, or effective disinfectant is available to the public at or near the entrance of the facility, at checkout counters, and anywhere else inside the store or immediately outside where people have direct interactions.
- Disinfecting all payment portals, pens, and styluses after each use.
- Disinfecting all high-contact surfaces frequently.

G. Hospitals/Health Care Facility Only:

- Symptoms/temperature checks to ensure any staff or visitors (allowed pursuant to Section 2c of the Order) entering the facility are not ill.

*Any additional measures not included here should be listed on separate pages, which the business should attach to this document.

You may contact the following person with any questions or comments about this protocol:

Name: **Kerri Mixon**

Phone Number: **(619) 668-1435**

Date of Form Completed: **April 3, 2020**